

Withdrawal Notice

Version 1.0 · Effective date: 20 October 2026 · daycano.com/en/withdrawal

Daycano is a trade name of K&L Rock Simulations s.r.o., ID No. 300 34 221, Jičínská 226/17, Žižkov, 130 00 Prague 3. All trading takes place in a simulated environment; rewards are paid according to the programme rules.

This notice applies to Consumers. It forms part of the Daycano Terms of Service (Sections 3 and 8) and is sent to you with your order confirmation.

Right of withdrawal

You have the right to withdraw from this contract within 14 days without giving any reason.

The withdrawal period will expire after 14 days from the day of the conclusion of the contract.

To exercise the right of withdrawal, you must inform us (K&L Rock Simulations s.r.o., Jičínská 226/17, Žižkov, 130 00 Prague 3, email admin@daycano.com) of your decision to withdraw from this contract by an unequivocal statement (e.g. a letter sent by post or an email). You may use the attached model withdrawal form, but it is not obligatory.

You can also withdraw from the contract online at daycano.com/en/withdraw (the "Withdraw from contract here" button). If you use this option, we will confirm receipt of your withdrawal to you without undue delay in text form (for example by email), including its content and the date and time it was sent.

To meet the withdrawal deadline, it is sufficient for you to send your communication concerning your exercise of the right of withdrawal before the withdrawal period has expired.

Effects of withdrawal

If you withdraw from this contract, we shall reimburse to you all payments received from you without undue delay and in any event not later than 14 days from the day on which we are informed about your decision to withdraw from this contract. We will carry out such reimbursement using the same means of payment as you used for the initial transaction, unless you have expressly agreed otherwise; in any event, you will not incur any fees as a result of such reimbursement.

When the right of withdrawal ends

If, when ordering, you expressly requested access to the Programme before the end of the withdrawal period and acknowledged that you thereby lose your right of withdrawal, your right of withdrawal ends when your Programme access credentials are made available to you. Your request and acknowledgement are recorded in your order confirmation.

In addition to your statutory rights: if you have not opened any simulated position within 14 days of concluding the contract, we will refund the Programme Fee in full even after your right of withdrawal has ended. See the Refund Policy, Section 3.

Model withdrawal form

(complete and return this form only if you wish to withdraw from the contract)

To: K&L Rock Simulations s.r.o., Jičínská 226/17, Žižkov, 130 00 Prague 3, email: admin@daycano.com

I hereby give notice that I withdraw from my contract for the provision of the following Daycano Programme (simulated trading evaluation):

Order number: _____

Account ID (optional): _____

Ordered on (date of the contract): _____

Name of consumer: _____

Address of consumer: _____

Email used for the order: _____

Signature of consumer (only if this form is sent on paper): _____

Date: _____